Community Logo

**FOR IMMEDIATE RELEASE:**

**Community Name Implements CivicPlus’® NextRequest Solution**

New System Offers Residents Easier Access to Public Records and Increased Transparency

CITY, STATE – Month XX, 20XX – Community Name has partnered with CivicPlus to implement its NextRequest solution, a web-based platform designed to simplify and modernize public records management. The platform enables residents to easily submit public records requests, track their status, and access records—ultimately promoting greater transparency and government accountability. By automating workflows and streamlining request processing, NextRequest makes it faster and easier for staff to respond to requests and honor FOIA (Freedom of Information Act) and state-specific public records laws.

"Quote from community representative on the value of the software and benefits the community expects to gain."

With CivicPlus’ public records request software, NextRequest, [community name] will be able to:

* **Simplify request management and increase efficiency**, ensuring residents can quickly and easily access the information they need.
* **Automate tasks to save time with advanced workflow automation**, allowing staff to focus on delivering timely, high-quality responses to public records requests.
* **Enhance collaboration across departments** to provide more accurate and complete records for residents.
* **Maximize resources and improve time management**, ensuring records requests are handled efficiently, even during high-demand periods.

"CivicPlus is committed to empowering government agencies with tools that enhance transparency, streamline workflows, and foster greater trust within their communities,” said CivicPlus Vice President of Product Management Eric Grant.” By adopting NextRequest, [Customer Name] is taking an exciting step toward supporting timely, compliant, and efficient management of public records requests. This partnership reflects our shared dedication to operational excellence and community engagement."

**About Community Name**

Community Boilerplate

**About CivicPlus**

Thousands of high-performing civic leaders rely on CivicPlus® as their trusted partner for impact-led government. With CivicPlus, leaders can finally overcome the perpetual tradeoff between the demand for better services and the realities of operational resources, leveraging the unique Civic Impact Platform to deliver both unmatched end-to-end automated efficiency and truly unified, delightful resident experiences.

Backed by over 25 years of experience and leveraging the insights of more than 900 team members, our solutions are chosen by over 10,000 organizations and are used daily by over 340 million people in the U.S. and Canada. For more information, please visit [civicplus.com](http://civicplus.com/).

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Title

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